

Door Supervisors Meeting – Area  
Saturday 07<sup>th</sup> August 2010

**Present:**

**Sgt Dan Stoddart – Town Centre Team**  
**Richard Valentine – Pubwatch Chair**  
**Jamie Mackenzie – Licensing Enforcement Officer, WBC**  
**Cathy - CCTV**  
**Scott Donley – Chicago’s**  
**Jaz Reddin – Area/Bed**  
**G Ponapalam - Rehab**  
**Todd Cranney - Rehab**  
**Stuart Jones – Lloyds**  
**Ben Perkins – Walkabout**  
**Debbie Jackson – Walkabout**

**Apologies from:**

**Andy McGrath**  
**Tim Whiting**

Minutes from June meeting distributed and discussed.

- Updated lists of police teams now distributed through Pubwatch
- DS thanked for excellent help during World Cup which led to only 1 arrest for disorder.
- CCTV procedure list distributed to DS and discussed. System seems to be working now although one door team raised issued of outside incident not being covered by CCTV.
- **Policy should now allow flexibility needed. Door Staff need to know that when they call for help, their word that it is necessary will be trusted. There are numerous examples of when hard and fast rules for calling of police will not work.**
- Further to previous discussion, DS are now collecting fake id and this has been successful. Dan Stoddart has advised collection of both fake ID and drugs has started and is proving very useful. **All DS reminded that any confiscated ID must be correctly accounted for. Please refer to pro-forma sheets. If you need these, please contact JM directly.**
- JM re-iterated importance of working as one unit and requested that head DS again inform staff of importance of using traffic light radio scheme. It was agreed that CCTV and police all needed to ensure they were operating to the same standards if the improvements were to be significant. Dan Stoddart fed back that police training in CCTv had now been completed and there was therefore a dedicated team of officers to take control on late night shifts.

**Please remember: CCTV need to know WHO. WHAT and WHERE. Any further information can be delivered after this.**

- For information, discussed but not confirmed. Ambulances. We have spoken about this previously. Compromise has been reached regarding the calling of ambulances if needed outside a venue.

Door staff should call a CODE RED and provide as much of the following information as possible:

Male/Female  
Age  
Conscious or not

Brief details of problem

Any other information known (ie medi-alert bracelet etc)

This needs to be confirmed by CCTV control and has not been. Until this is a confirmed policy, DS should proceed on the basis that they will have to call for ambulances themselves. However, should the need arise, the above information would prove more useful to CCTV than none at all. CCTV are happy to receive this information and to relay to control.

Ambulances required for persons inside a venue must still be called by a member of the venue staff.

- No further info from CCTV
- DS asked for feedback on drinking op. No specific information provided but all present thought it was having an impact. Informed that stage 2 of the op had been reached and that any information on groups drinking should be relayed to CCTV.
- DS asked about walking customers home but most commented that with current cut backs and numbers, the idea was probably not workable.
- Door Staff briefed on taxi marshal head-cam scheme and asked to filter back to any customers who may query the use or wonder why they are being asked for ID. DS asked for a list of taxi numbers to put at the door. Dan suggested new maps, when printed, would be ideal.

Thanks to all for a very productive meeting.

**Next meeting 4<sup>th</sup> September 2010**